



TERMS AND CONDITIONS

Cancellation Policy

- One month prior to arrival: 100% refund
- 21 days prior to arrival: 75% refund
- 14 days prior to arrival: 50% refund
- 6 days prior to arrival or no show: 0% refund

Check-In/Out Times

- Check-In from 14:00 to 20:00
- Check-Out 10:00 unless prior arrangements have been made.

Child Policy

- We accept children of all ages.

Apartment Policy

- Smoking strictly prohibited throughout the property.
- No fireworks allowed.
- No lighting of open fires on the patio or the roof deck.
- Children must be under adult supervision when in the pool area.
- Proper swimming attire to be worn at all times
- Regret no pets allowed.

Guest Numbers

At the time of booking the number of guests must be confirmed. Any additional guests will be charged a penalty rate of R1 000.00 per person per night.

Parking and Access

Please ensure that the gate closes behind you on arrival and departure from the complex.

15 Praslin has a lock up single garage for your use as well as visitors parking. Trailer or boat parking can be arranged at the time of booking.

Security

- Praslin is walled and gated with electric fence atop.
- 15 Praslin is alarmed.

Housekeeping Service

Norma services the apartment once a week on a Tuesday, 8am to 1pm. If you would like her to assist you further, please make your own arrangements with her.

WIFI Service

WIFI is offered free of charge with the expectation that guests will utilize this service in a responsible manner.

Parties and Noise

No parties are allowed at 15 Praslin and all guests are asked to keep noise disturbances at a minimum and maintain quietness between 22:00 and 8:00 so that all residents of Praslin may peacefully enjoy use of the common property.

Deposit and Bookings

Confirmation of booking will be on receipt of 50% deposit. Balance of payment is due on arrival.

Breakages Deposit

A deposit of R1 000 is required at the time of final booking payment in lieu of any breakages, damages or if keys are lost or damaged. This deposit is refunded after inspection.

General Incapacity

15 Praslin cannot be held liable if any of the following events or conditions prevents 15 Praslin from fulfilling its obligation to guests:

- unanticipated interruption to electricity or water supply
- criminal activity
- fire, flooding or subsidence or any other force majeure event.

Disclaimer and Right of Admission

15 Praslin, its owner and staff, will not be held responsible for any loss, damage to property, injury or death to person incurred on the property by whatsoever cause.

RIGHT OF ADMISSION RESERVED

